

Helmet & Leathers Insurance

Insurance Product Information Document (IPID)



Company: Strategic Insurance Services Limited (firm ref: 307133) are authorized and regulated by the Financial Conduct Authority.
Product: Helmet & Motorcycle Clothing

This document provides a summary of the key information relating to this insurance policy. It does not contain the full terms and conditions of the cover which can be found in the Helmet & Leathers Insurance policy wording. It should be read together with BeMoto's Statement of Fact, Statement of Cover, Policy Schedule and Certificate of Motor Insurance. It is important that you read all these documents carefully.

What is this type of insurance?

This policy will cover costs incurred up to the annual aggregate limit for damage to helmet & motorcycle clothing or replacement of helmet and motorcycle clothing where the damage is beyond repair as a result of a motorcycle accident within the period of cover.



WHAT IS INSURED?

- ✓ Cover is provided for the damage to your helmet & motorcycle clothing as a result of a motorcycle accident only, or; where the damage is beyond repair; for the replacement of your helmet & motorcycle clothing (in the same form and style) as a result of a motorcycle accident only.
- ✓ The maximum amount payable under this policy will be the annual aggregate limit of £1,500. Once the annual aggregate limit is exhausted this policy is automatically cancelled.



WHAT IS NOT INSURED?

- ✗ Claims where your motorcycle has been used for any of the following:
 - a. The motor trade (other than when a member of the motor trade either repairs or services your motorcycle);
 - b. Dispatch, courier; food delivery or messenger services;
 - c. Racing, trials (apart from where your motorcycle is travelling on a road to which the public has access), pacemaking or being in any contest, reliability or speed trial; and
 - d. Riding on any race track or circuit including the Nurburgring Nordschliefe.
- ✗ Any claim arising from theft or attempted theft.
- ✗ Accidental damage other than as a result of a road traffic accident.
- ✗ Wear and tear or any kind.
- ✗ Any accident where the insured person is riding a class of vehicle for which they do not hold a valid licence.



ARE THERE ANY COVER RESTRICTIONS?

- ! Your motorcycle insurance policy must be maintained, current and valid.
- ! The insured person must match the name of the individual stated on your motorcycle insurance policy.
- ! Your helmet and motorcycle clothing insurance policy will continue to respond for the period of insurance or until your annual aggregate limits are exhausted; whichever comes first.
- ! This insurance is only valid if you are a permanent resident of the United Kingdom (England, Wales, Scotland, Northern Ireland) or Isle of Man.



WHERE AM I COVERED?

Our policy will cover you in:

- ✓ England, Scotland, Wales, Northern Ireland, the Channel Islands and Isle of Man;
- ✓ Any country which is a member of the European Union; and
- ✓ Any country which the Commission of the European Communities is satisfied has made arrangements to meet Article 8 of EC Directive number 2009/103/EC on insuring civil liabilities arising from using a motor vehicle.



WHAT ARE MY OBLIGATIONS?

- You must take reasonable care to provide complete and accurate answers to the questions we ask when you take out, make changes to, and renew your policy.
- Cover is conditional on you observing and fulfilling the terms, provisions, conditions and clauses of this policy.
- Your answers will form part of the statement of facts on which your policy will be based.
- If you become aware that information you have given us is inaccurate or has changed, you must inform us as soon as possible. Failure to do this may invalidate your policy and claims may not be paid.



WHEN AND HOW DO I PAY?

You can pay your premium annually using Visa or Mastercard (debit or credit card), or you may be offered a monthly instalment plan. Payment options should be discussed with your insurance broker.



WHEN DOES THE COVER START AND END?

The policy is for a period of one year starting from the date shown on your Certificate of Motor Insurance for your underlying motorcycle insurance policy. The policy is renewable each year alongside that underlying motorcycle insurance.



HOW DO I CANCEL THE CONTRACT?

You have the right to cancel your policy at any time by calling BeMoto on 01733 907000 (calls may be recorded).

This insurance is an additional benefit attached to your underlying motorcycle insurance policy, either selected and paid for by you or included by BeMoto (shown on your Statement of Cover); this insurance cannot be cancelled without cancelling the underlying motorcycle insurance policy. If you have paid an additional premium, you will be entitled at any time to a pro-rata refund of premium provided that you have paid the annual premium in full and that no claims have been made or are pending.

If you cancel your underlying BeMoto motorcycle insurance policy, this policy will automatically cancel at the same time.

Refer to your Policy Documents and BeMoto's Terms of Business (available at www.bemoto.uk) for more information about your underlying motorcycle insurance cancellation rights and BeMoto's Administration Fees.

MAKING A CLAIM

Any claim you wish to make will be handled on the insurer's behalf by ClaimEz. ClaimEz is an online web-based system managed by Strategic Insurance Services Limited (SISL) who, whilst handling claims, is acting as an agent of the insurer. The claims process has been specifically designed to make it as quick and efficient as possible to process and handle your claim.

If You have access to the internet:

Visit the claims website: www.claimEZ.com where you will be able to register your claim. Enter all the necessary details and upload the documents that will be specified to you. This internet solution is the quickest and easiest way to submit your claim.

If You do not have access to the internet:

Please call ClaimEz on 0344 576 1681 to register your claim. Some initial details will be taken and you will then be sent a claim form by post to complete and return along with supporting documentation that will be specified to you.

Please note that a postal claim may take significantly longer to settle than an online claim; especially if we need to write to you to request additional information.

On all correspondence please tell the insurer you are insured by BeMoto and provide the unique scheme code shown in the policy wording along with the unique policy number from your Policy Schedule. This will help the insurer to validate your policy details and deal with your claim as quickly as possible.



01733 907000 (sales & service)



helpme@bemoto.uk



0344 5761681 (helmet/clothing claims)



www.claimEZ.com (helmet/clothing claims)



01733 907009 (24hr motorcycle claims)



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